

## **Analysis of Students' Feedback (2018-19)**

### **Introduction:**

The feedback system is a vital component in a Higher Education Institution. An active feedback process helps in collecting views and opinions of all stakeholders, prominent among whom are the Students. Their feedback showcases not only the actual quality of the teaching learning process but also the facilities and the support services available in the institutions.

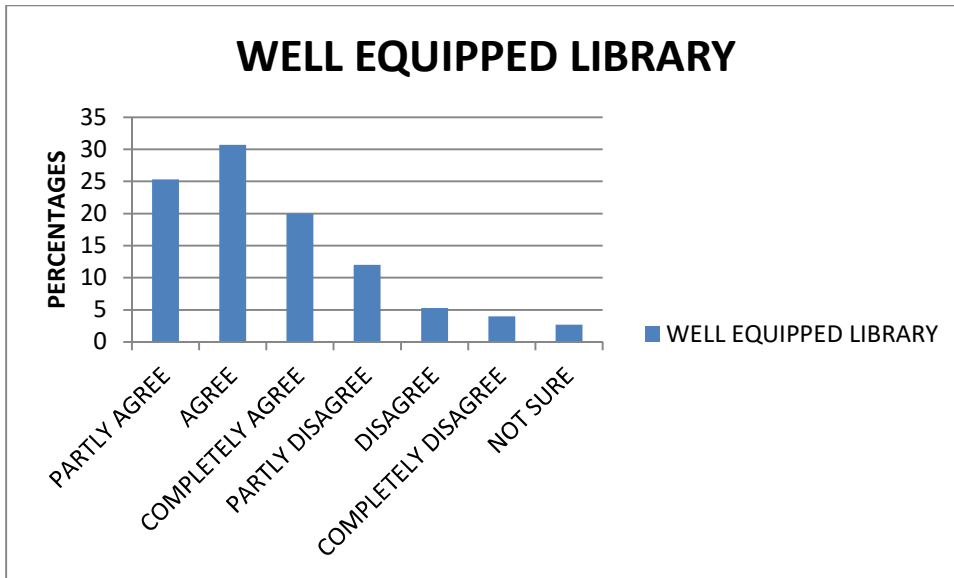
### **Objectives:**

Following are the broad objectives of this survey.

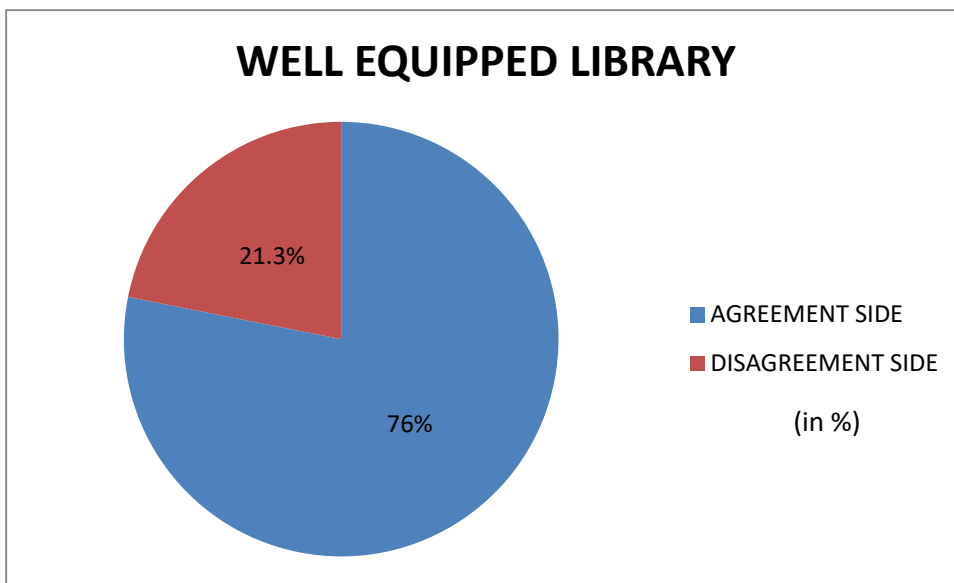
1. To ascertain the level of satisfaction of the students on the functioning of the library
2. To understand students' views on various support services provided by the institution
3. To understand the satisfaction level of the students on campus security and grievance redressal

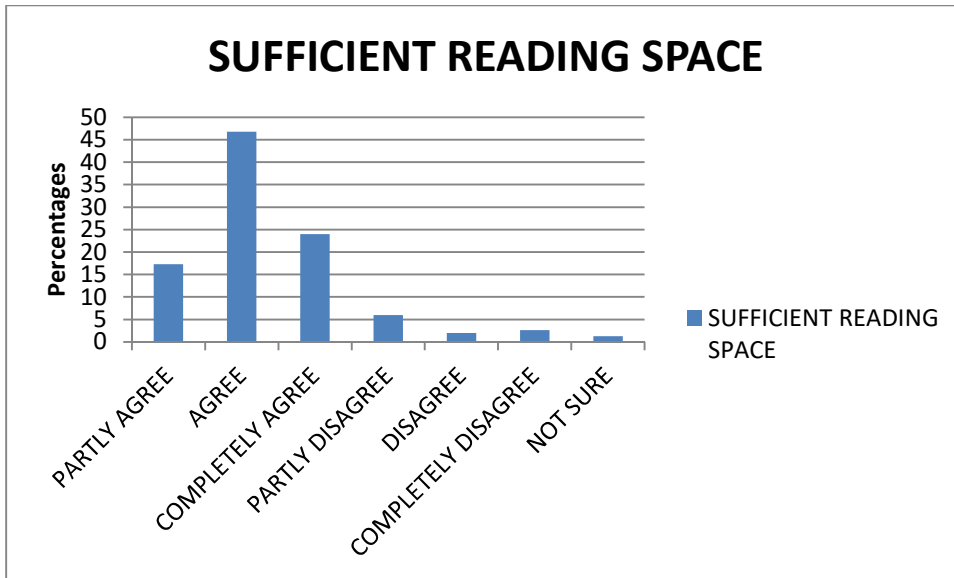
### **Methodology:**

The whole analysis is based on sample survey method. Altogether 510 questionnaires were received during the survey. Out of these questionnaires 30 percent questionnaires were selected at random for the purpose of analysis. Each questionnaire involves 15 questions. The analysis is done with the help of graphs and charts.

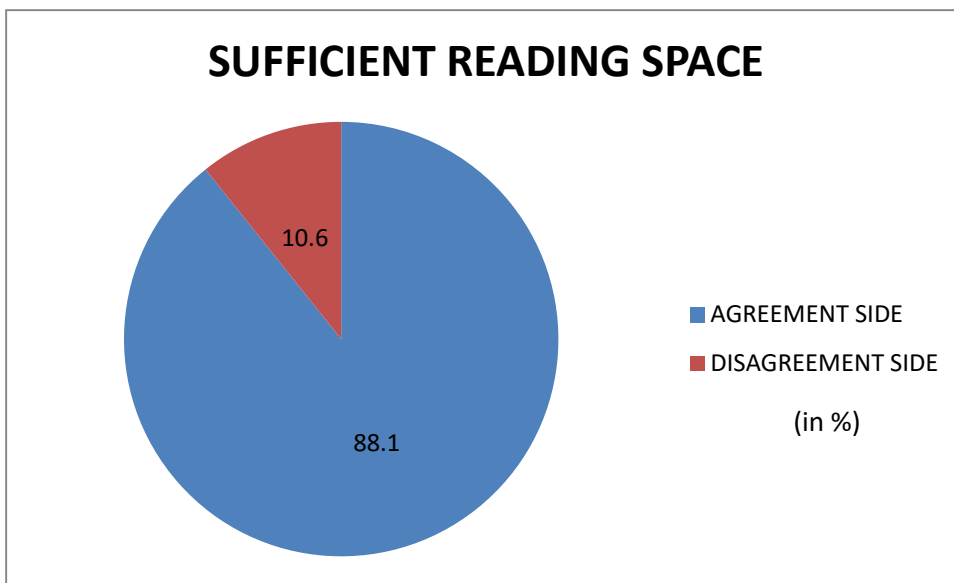


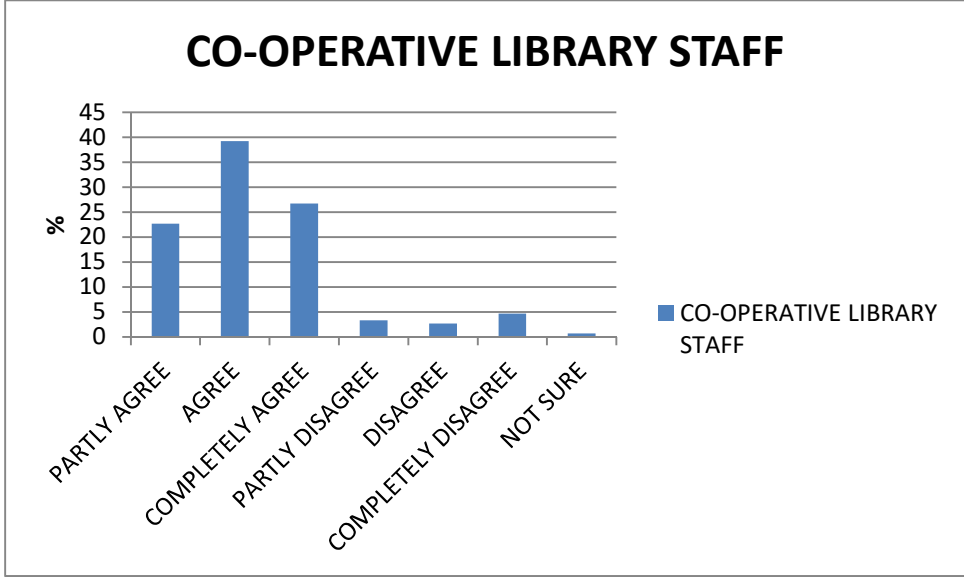
Agree=30.7%, Partly Agree=25.3%, Completely Agree=20%



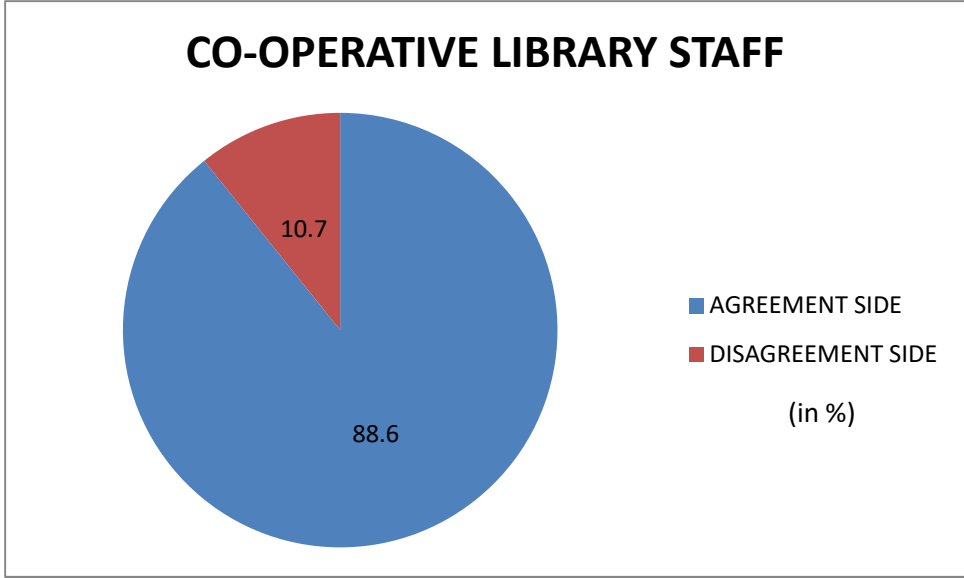


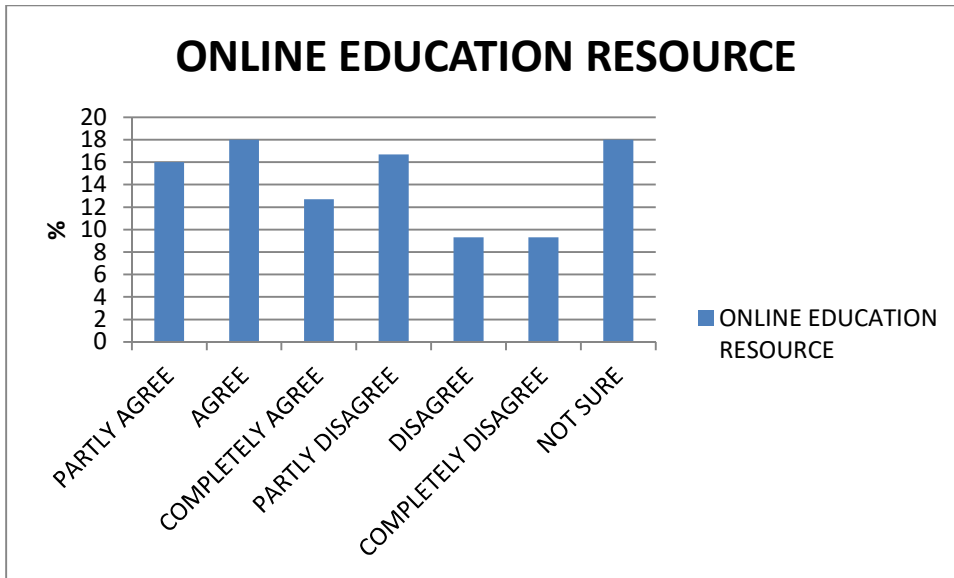
Agree=46.8%, Completely Agree=24%, Partly Agree=17.3%



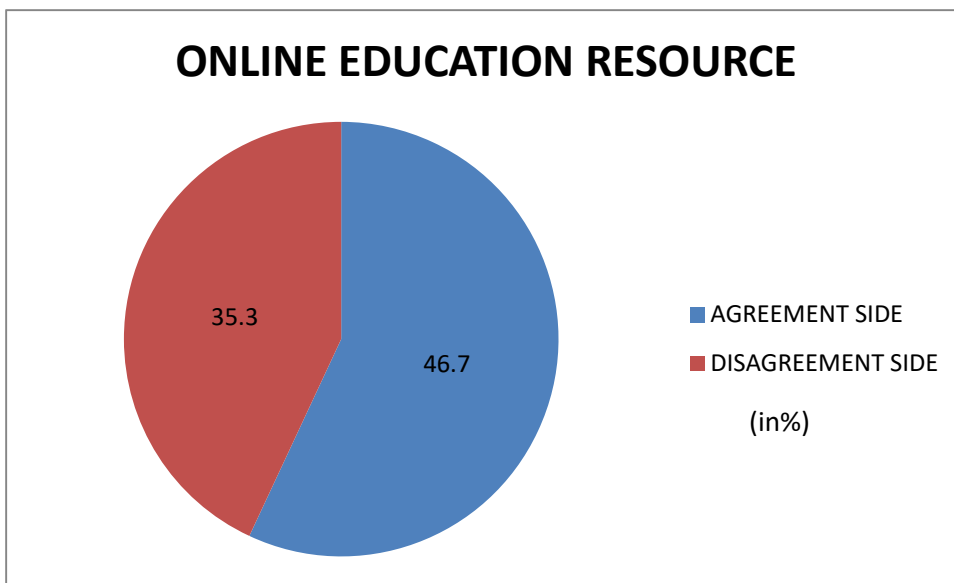


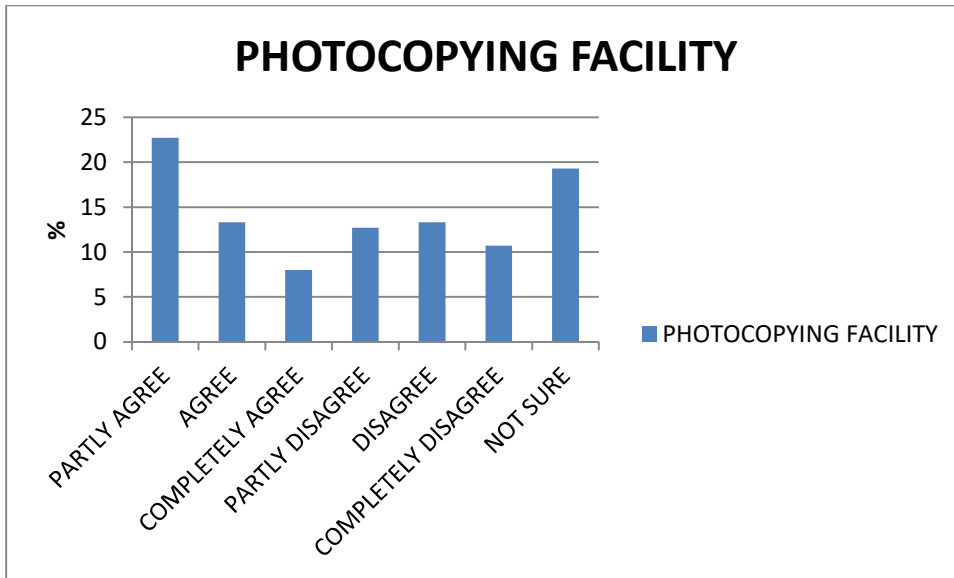
Agree=39.2%, Completely Agree=26.7%, Partly Agree=22.7%



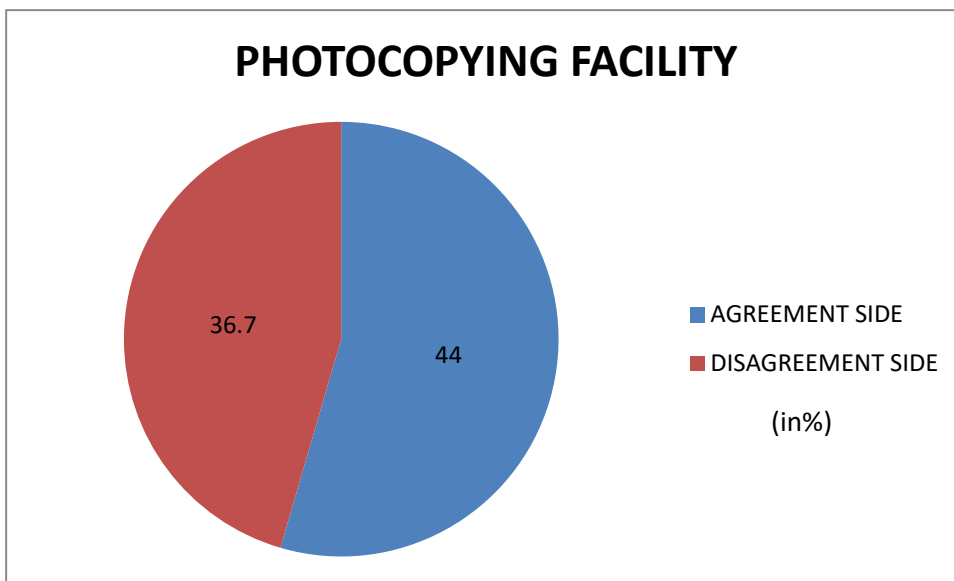


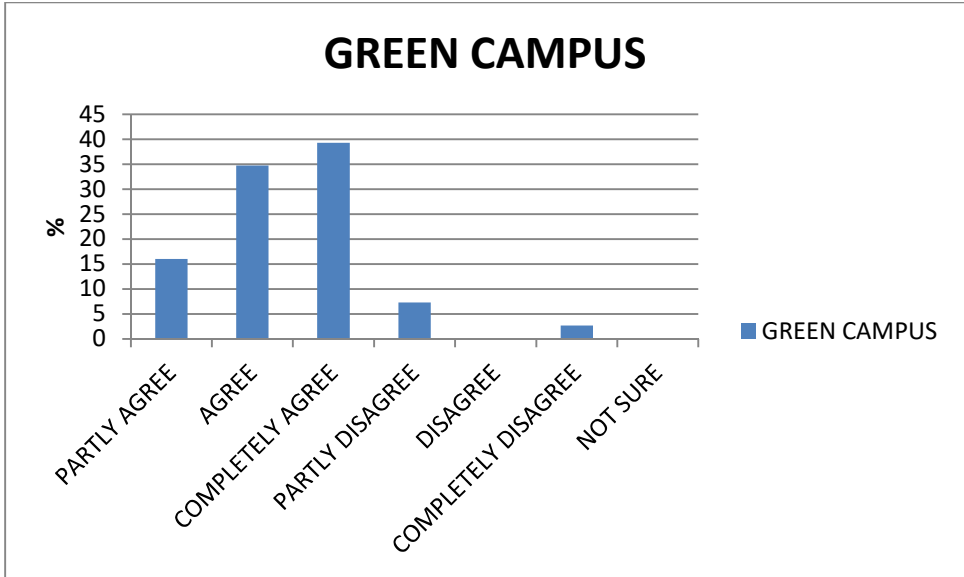
Not Sure=18%, Agree=18%,Partly Disagree=16.7%



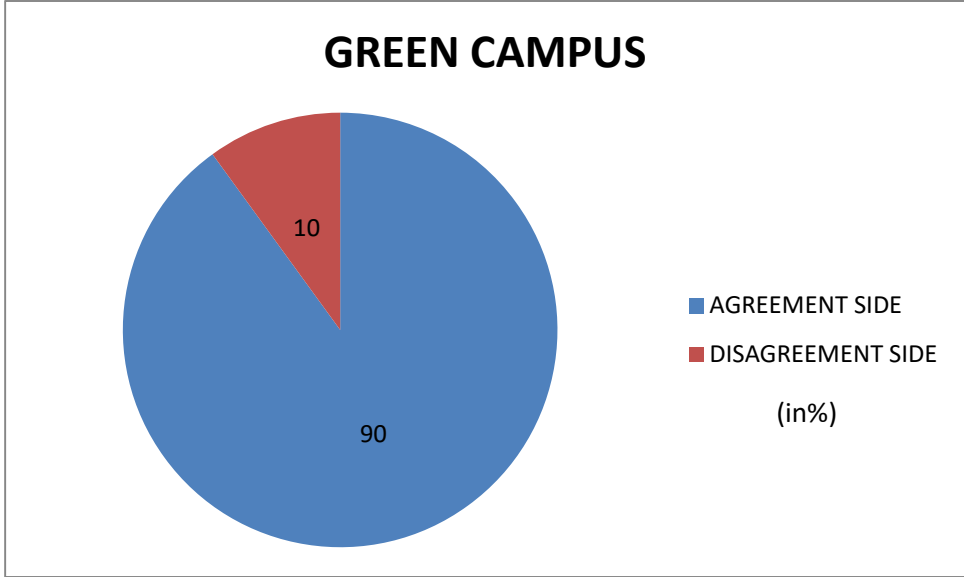


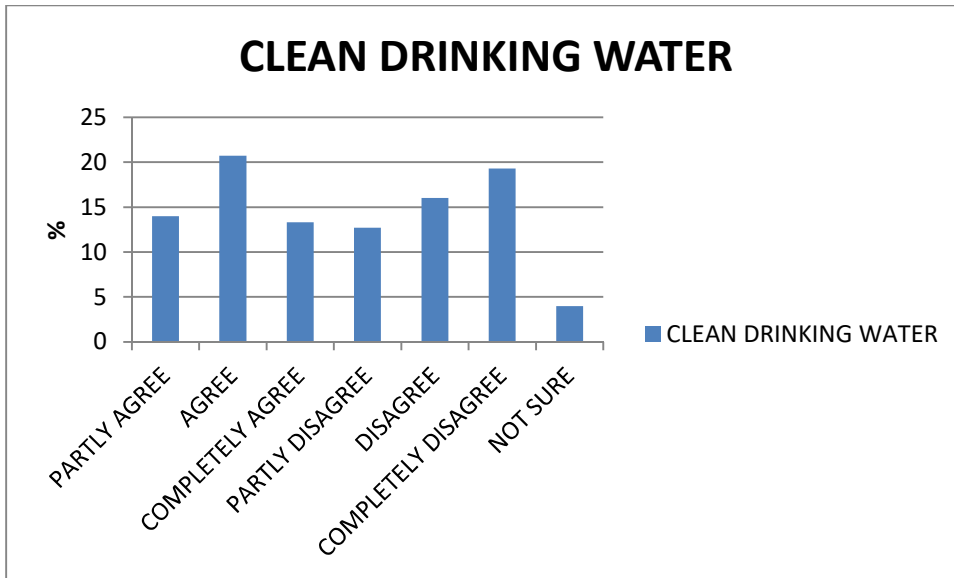
Partly Agree=22.7%, Not Sure=19.3%, Disagree=Agree=13.3%



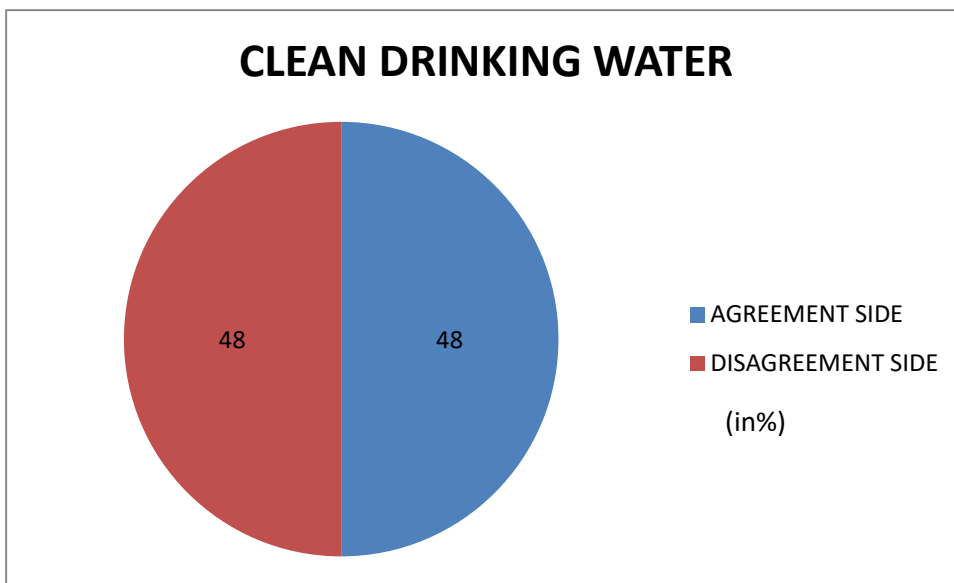


Completely Agree=39.3%, Agree= 34.7%, Partly Agree=16%

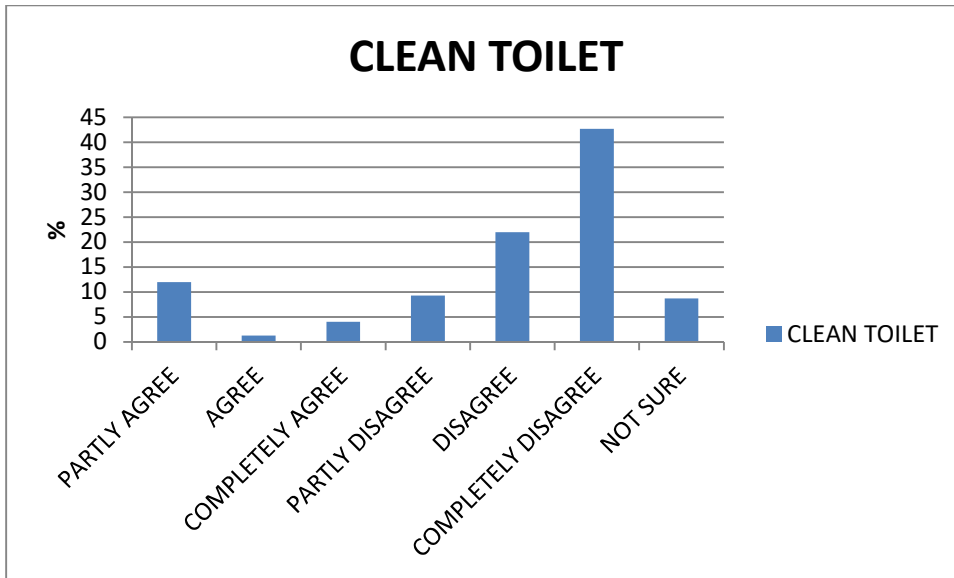




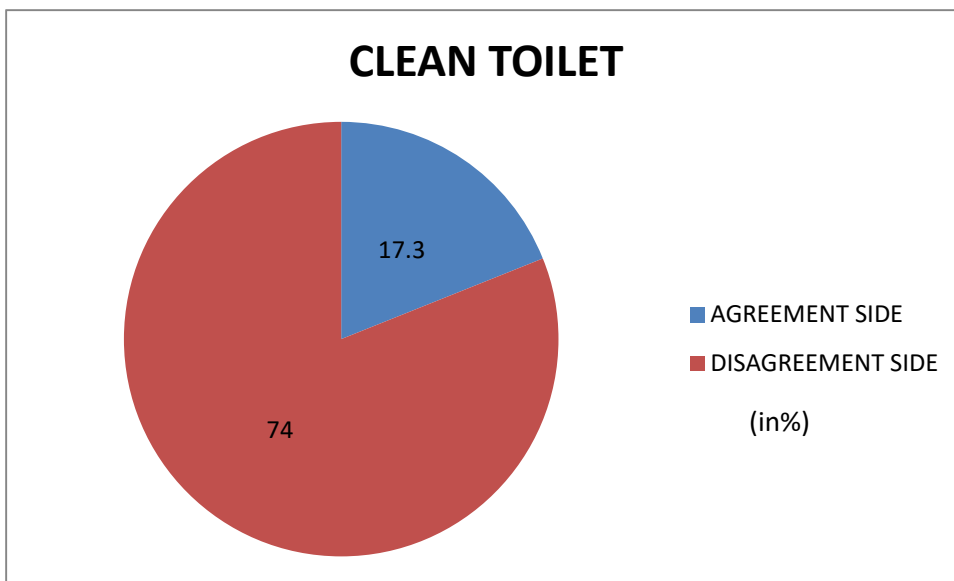
Agree=20.7%, Completely Disagree= 19.3%, Disagree=16%

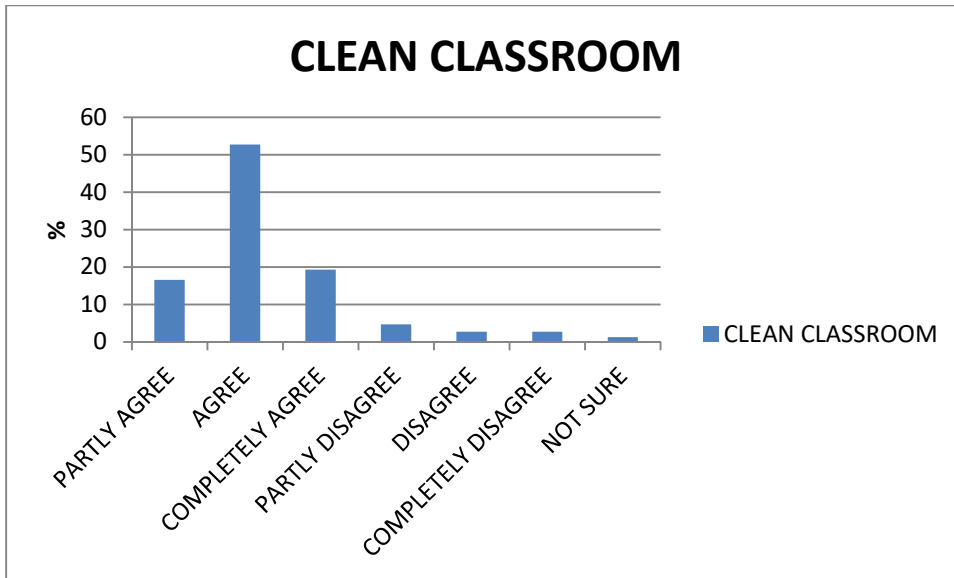




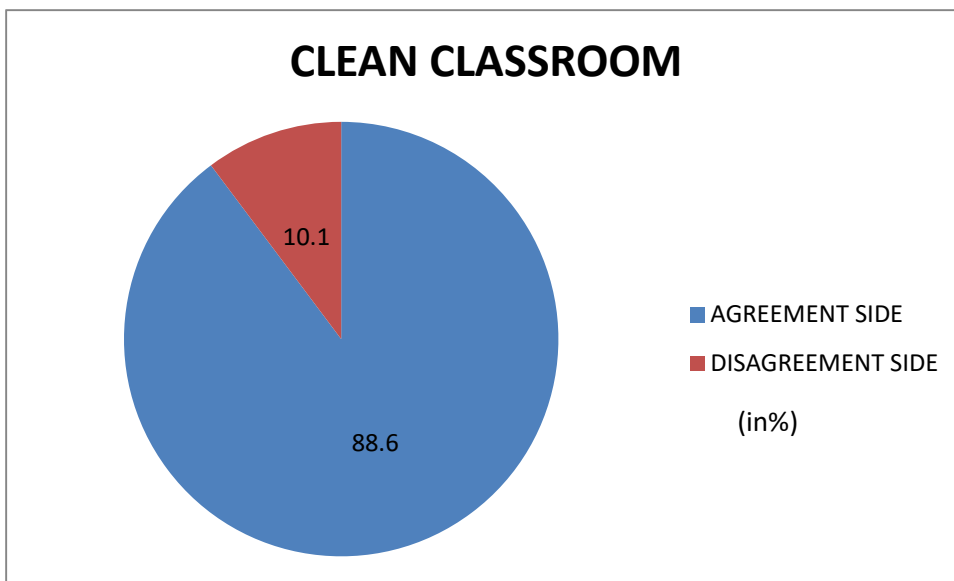


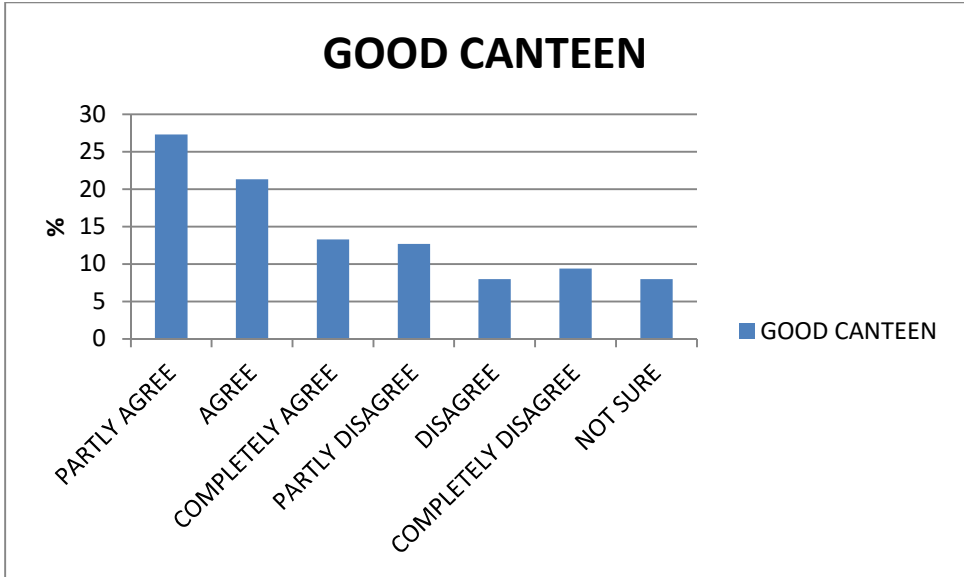
Completely Disagree=42.7%,Disagree=22%, Partly Agree=12%



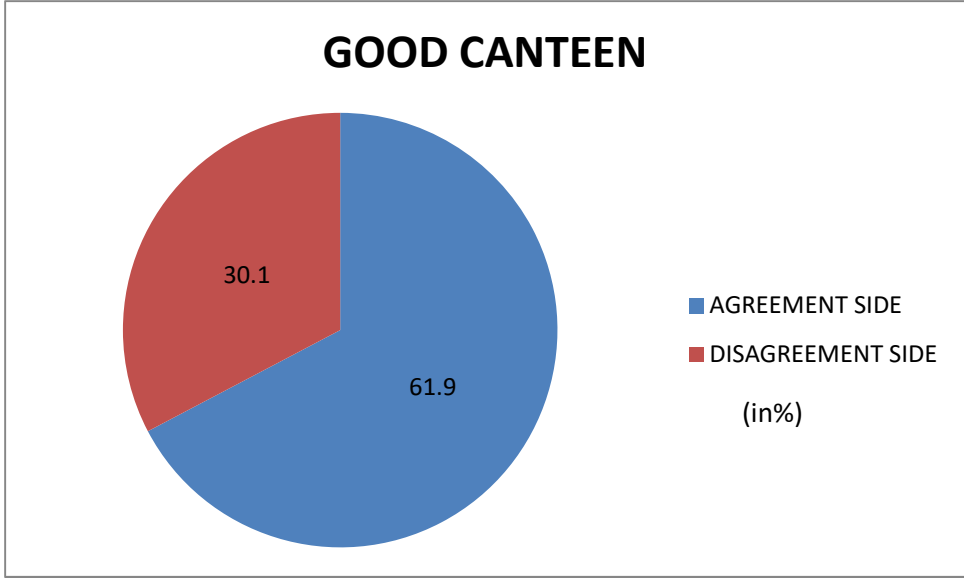


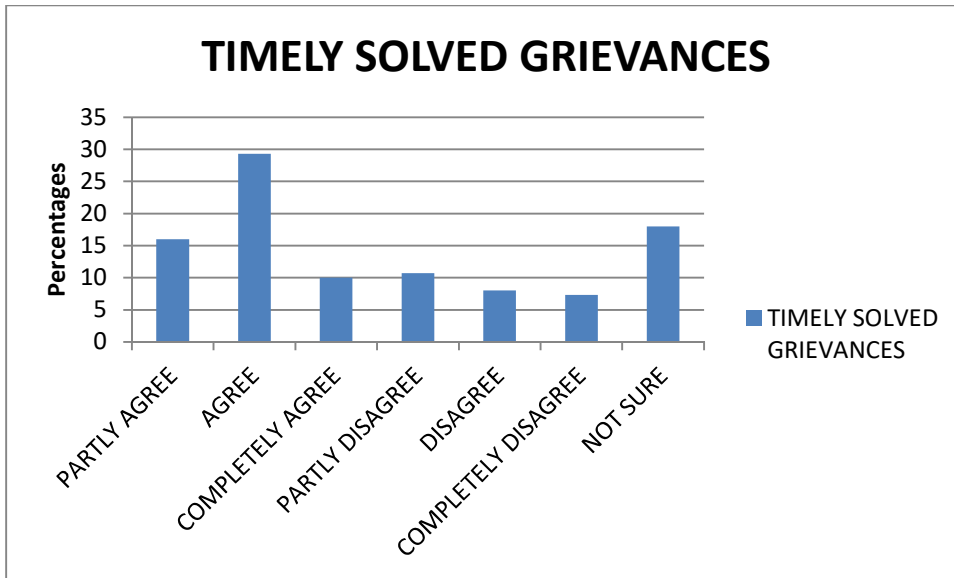
Agree=52.7%, Completely Agree=19.3%, Partly Agree=16.6%



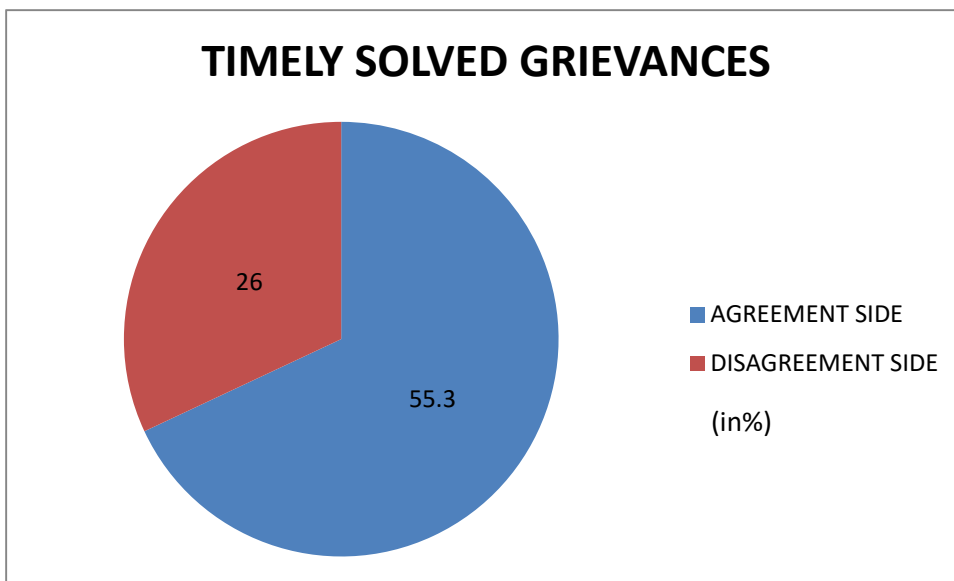


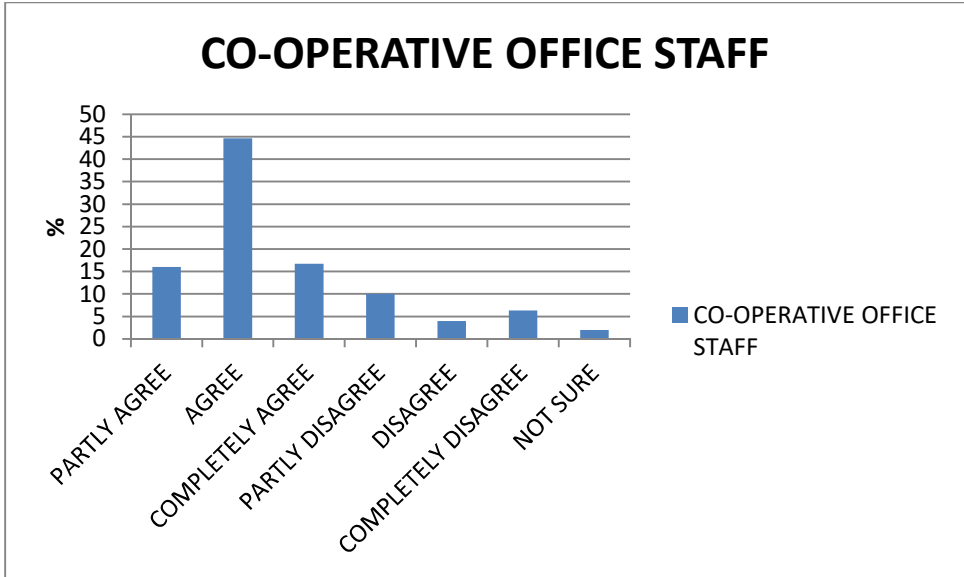
Partly Agree=27.3%, Agree=21.3%, Completely Agree=13.3%



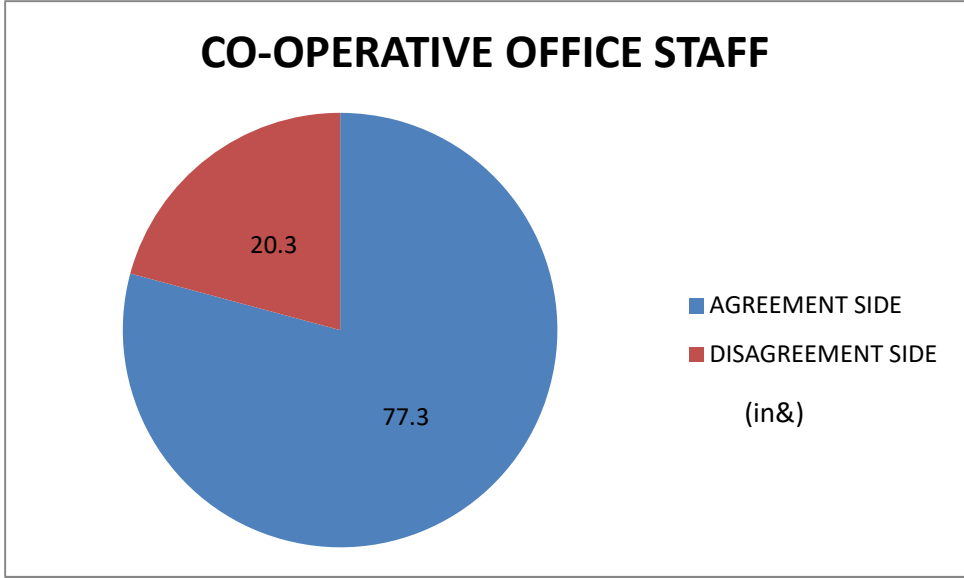


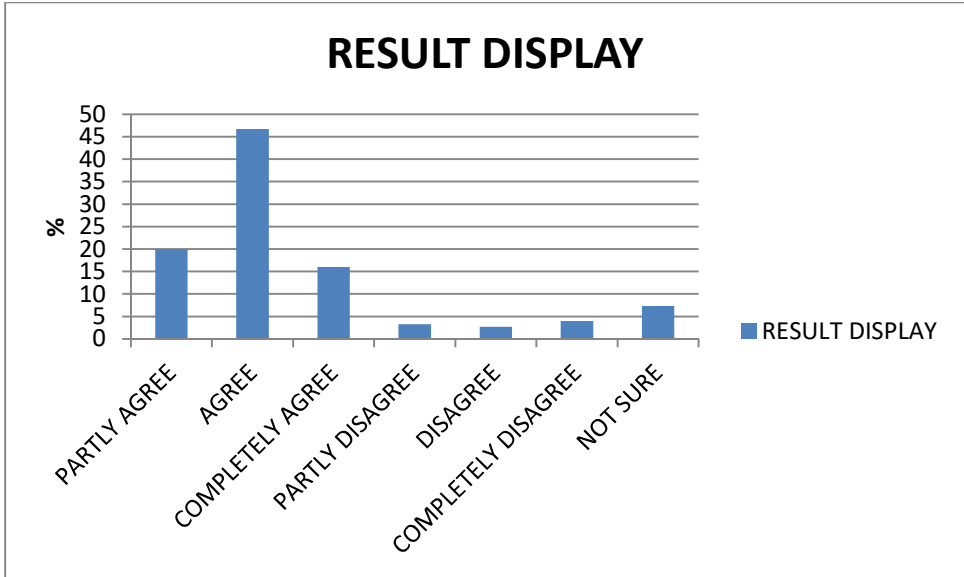
Agree=29.3%, Not Sure=18%, Partly Agree=16%



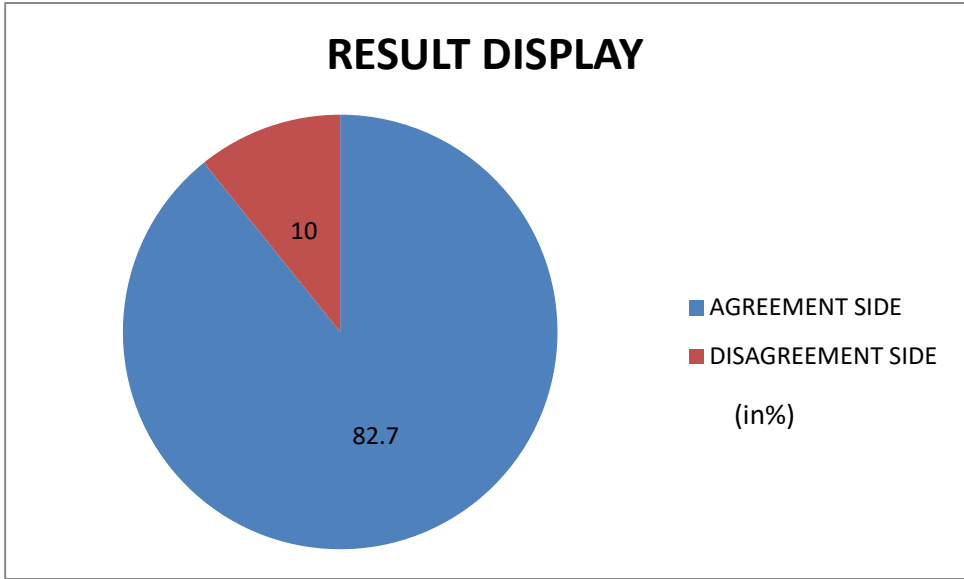


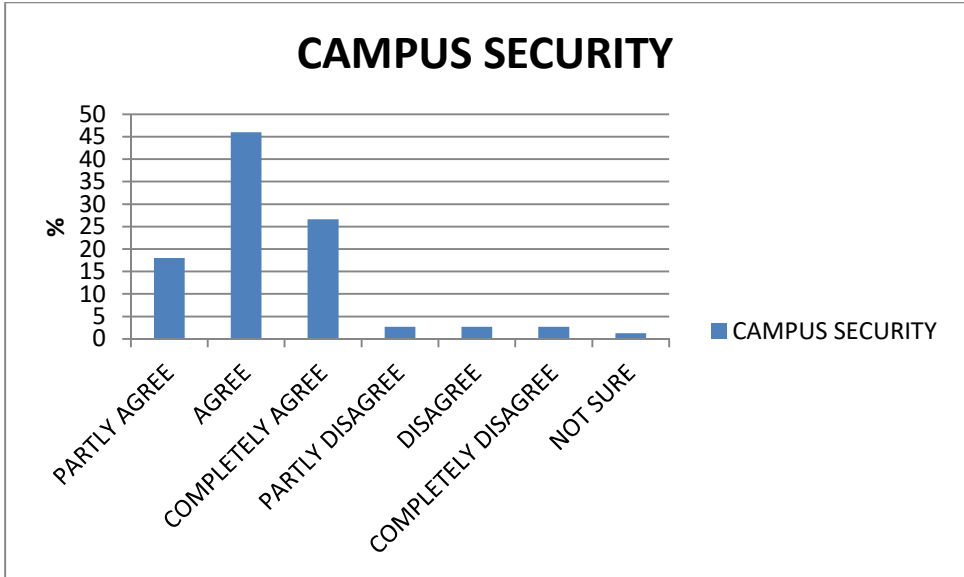
Agree=44.6%, Completely Agree=16.75, Partly Agree=16%



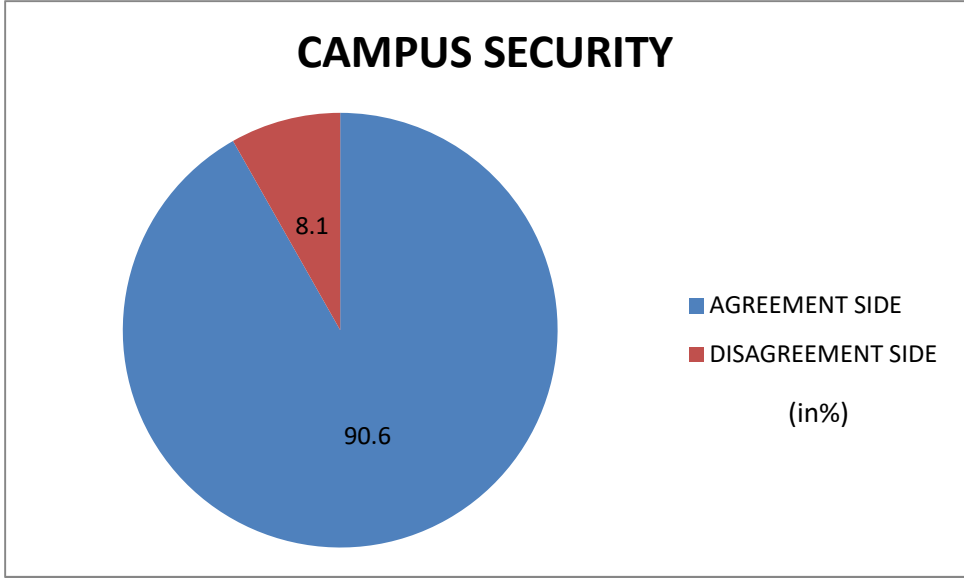


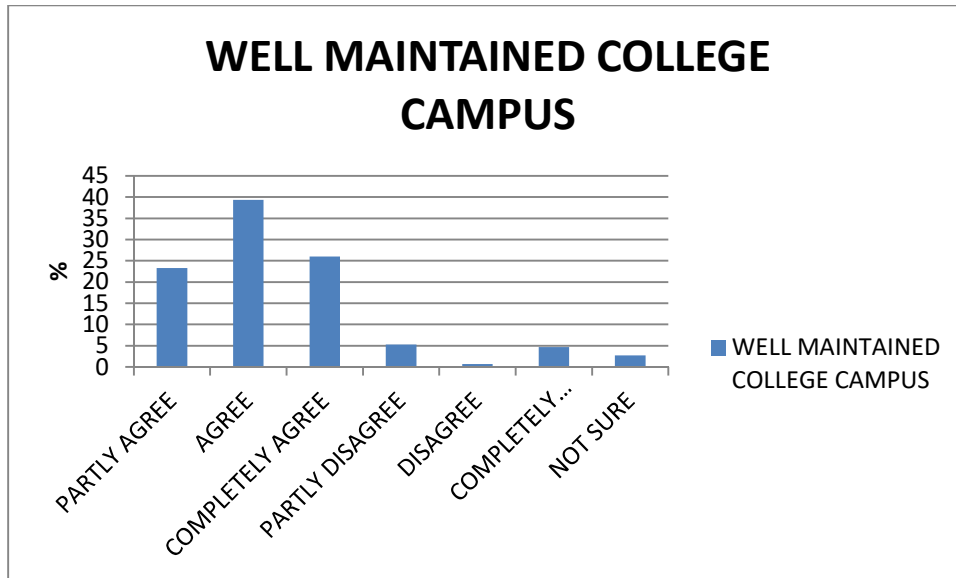
Agree=46.7%, Partly Agree=20%, Completely Agree=16%



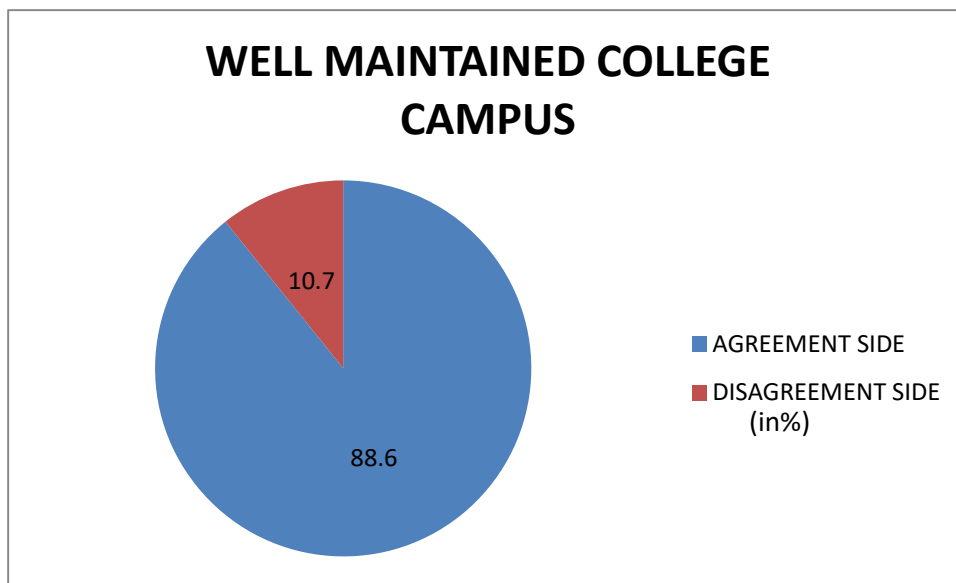


Agree=46%, Completely Agree=26.6%, Partly Agree=18%





Agree=39.3%, Completely Agree=26%, Partly Agree=23.3%



In case of most of the questions the highest Percentages of response are observed in "agree" option. However, this percentage is far below the 100 Percent. It means that there is a need to take corrective measures to upgrade the students' satisfaction level.

In case of cleanliness of toilets majority of the students gave negative responses. Thus providing with clean toilets to the students should be given top priority by the college.



Students put their suggestions in the questionnaires too. Two important suggestions observed were:

- i) Change of college uniform and
- ii) Well equipped students' common room.
- iii) Improved recreational facilities.

Feedback analysis Committee:

1. Mrs. Triveni Choudhury
  
  2. Dr. Malabika Sarma
-